



COVID-19 Preparedness Plan

St. Anthony's is committed to serving and supporting our guests every day. Due to the risk of coronavirus (COVID-19) contagion in San Francisco, we have implemented some changes to the operations of our Programs in order to minimize exposure.

Protecting our guests, volunteers, partners, and staff from adverse health impacts is our first priority.

We will continue to provide essential services to vulnerable populations in San Francisco, but in a modified format in order to proactively prevent the spread of the virus while still feeding, clothing, sheltering and caring for those who need it the most.

Effective immediately, no in-person donations of food will be accepted due to the shelter-in-place Public Health Order.

Effective immediately, all individual and group volunteer shifts are cancelled for a minimum of two weeks and will be reevaluated on a week-by-week basis.

How can you help?

Please consider making a gift to St. Anthony's today to ensure we can continue to care for those most in need while working to prevent the spread of COVID-19.

[DONATE >](#)

– Dining Room

Meals are now served curbside, distributed from the Dining Room entrance on Jones Street and/or Golden Gate Avenue. Meals continue to be prepared fresh daily, and are packaged in to-go containers for guests.

– Winter Shelter

St. Anthony's Winter Shelter exit date was extended into April, 2020, and then closed in accordance with public health guidance. There is a significant risk of potential transmission of COVID-19 in shelters due to shared use of restrooms and limited ability to social distance. Further, continuing the Winter Shelter exacerbated the possibility of transmission to staff who engage in food prep in the Winter Shelter space during the day. On April 9th, 2020, St. Anthony's rented hotel rooms for 30 days so the Winter Shelter guests aged 50 years and older can shelter-in-place, and provided tents and sleeping bags to the remaining guests. St. Anthony's continues to advocate for the City of San Francisco to secure hotel rooms for every person experiencing homelessness.

– Free Clothing Program

No walk-in services or in-person appointments, however, hygiene kits and emergency shoes and clothing for guests with an immediate need are still provided curbside on Golden Gate Avenue. Donations of new and gently-used clothing are accepted by special, socially-distanced appointments made in advance. Sign up to donate [here](#).

– Hand Washing & Hand Sanitizing Stations

Additional hand washing and hand sanitizing stations have been placed outside of the Dining Room's Golden Gate Avenue entrance and along Golden Gate Avenue.

– Client Safety Services

The Client Safety Services team is providing support to St. Anthony's Programs outside the 121 and 150 Golden Gate Avenue buildings (including lunch distribution and neighborhood trash clean-up). They will also continue to provide services as usual at external sites under contract.

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- **Resource Center/Social Work Center**

All appointments and support are provided via phone or in the curbside pop-up Resource Center tent on Golden Gate Avenue.

St. Anthony's has modified all indoor services at 150 Golden Gate Avenue until further notice:

- **Medical Clinic**

All guests in need of emergency medical care please contact our Medical Clinic to make an appointment at (415) 241-8320. No walk-ins without an appointments can be treated by Medical Clinic staff at this time.

- **Tenderloin Tech Lab**

The Tech Lab is piloting a pop-up curbside version of their services, including secure charging of guest devices and access to laptops and WiFi for things like checking email, reading the news, and applying for services. The pop-up will be in operation every Monday, Wednesday, and Friday from 10 am - 1:30 pm until further notice, weather and staff capacity permitting.

Effective immediately:

- **Father Alfred Center**

All services continue at the Father Alfred Center for addiction recovery as usual. Staff are trained to screen residents daily with temperature tools and follow protocol for any ill residents that need medical attention.

- **Workforce Development**

The Workforce Development Team continues to operate as usual until further notice.

As the COVID-19 situation evolves, we will continue to follow the guidance of local and national public health authorities. While we are adjusting the way we operate our programs, our staff will continue to provide essential services to our community as outlined above. St. Anthony's will provide updates should further changes to our operations become necessary.